



CAPABILITY STATEMENT

CAGE CODE: 7JPB3 UEI: CEPKGDDEDA18



Tauran specializes in Human Resources, Program and Project Management, and Help Desk Services and Customer Support. Our comprehensive solutions enhance productivity and support the strategic goals of our clients.

PAST PERFORMANCE

Tauran has proven experience in the commercial and public sectors.

Department of Commerce
Securities and Exchange Commission
Department of Health and Human Services
Transportation Security Administration



Sample Projects

- Hotline Program Management
- IT Project Administration and Help Desk
- HR SME Consultant to Government Contractors
- HRIS Customization for TSA SPP
- Passenger Claims Help Desk and Customer Support
- Employee Resources Help Desk

Point of Contact

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SIC Codes:

7373 Computer Integrated Systems Design
8742 Management Consulting Services

CORE COMPETENCIES

Program and Project Management

- Change Management
- Strategic Planning
- Systems and Process Assessments and Improvements

Human Resources Consulting

- HRIS Development and Administration
- Benefits Management
- Compliance Audits and Management
- Harassment, Ethics, and DEI

Help Desk Services and Customer Support

- Whistleblower Hotline
- Employee Resources
- Systems Support

DIFFERENTIATORS

Fraud, Waste, and Whistleblower Hotline SMEs

HRIS Analysis and Development

Certified Neurodiversity Professional

JIRA Certified

Microsoft Certified Professional



GSA Multiple Award Schedule (MAS)
Contract #: 47QRAA24D0093

541611 Administrative and General Management

541511 Custom Computer Programming

541519 Other Computer Related Services

541612 Human Resources Consulting

541618 Other management Consulting

541990 All other Professional, Scientific and Technical Services

561110 Office Administrative Services

561320 Temporary Help Services

561421 Telephone Answering Services

561422 Telemarketing Bureaus and Other Contact Centers

561499 All Other Business Support Services